



FREQUENTLY ASKED QUESTIONS

1. Can I pay at the door?

Due to catering requirements, all payments must be received in advance by Friday, April 26th, in order to reserve your space. As you complete the ticket purchase form, you will be asked to choose check or credit card.

If you choose to pay by credit card, you will be transferred to PayPal to complete payment.

If you choose to pay by check, you can make the check payable to LCADV and mail to:

LCADV
P.O. Box 77308
Baton Rouge, LA 70879

2. Where is my ticket?

You will not receive a paper ticket. Upon completion of payment, your name will be added to the attendee list, which will allow you entrance to the event. You should also receive a confirmation email.

3. Where do I sit?

If you reserved a table for 10, you will have a reserved table for your group. If you purchased individual tickets (even 9 or 10 of them), you will have access to open seating. Your group is not guaranteed to be seated together unless you purchase a table reservation.



4. One of my guests has cancelled. Can I bring someone in their place?

Yes. If you need to change the name of attendees in your group, please email taylor.robison@lcadv.org. All changes must be made by Friday, May 3rd.

5. I work at an LCADV member program. Do I need to buy a ticket?

You do not need to purchase a ticket if you are attending with your agency. Your director should register all attendees using the separate registration page that was sent to member programs. If you are uncertain, please contact your director or email taylor.robison@lcadv.org

